



# RULES & REGULATIONS

## SECTION I – MEMBERSHIP

1. Nature of Memberships. Membership does not confer or carry with it any interest in property or assets of the Club or any right on the part of the members to participate in the management of the Club; financially or otherwise. Membership confers solely the right to use and enjoy the facilities of the Club in accordance with the Club's rules and regulations. Memberships in THE SOLANA CLUB are not resalable nor transferable.
2. Membership Approval. All applications and membership agreements shall be forms prescribed by the Club and shall be subject to the payment of required fees and approval of the Club. It shall be the policy of THE SOLANA CLUB to accept applications for membership from any individual whose place of employment resides within the SOLANA business development. A limited number of community memberships will be issued, whose number may decrease over time. Once all required application paperwork is received, it will process within 7-10 business days. Approved members will be issued a membership card.
3. Age Limitation. Membership in the Club is only open to persons 16 years of age or older. Members ages 16 and 17 years old must obtain a parent/guardian signature to begin membership.

## SECTION II – TYPES OF MEMBERSHIP

1. Tenant Membership. The Tenant Membership is open only to Solana tenants. It entitles the member to full Club privileges, including wellness programs, racquet courts, aerobic classes, fitness area, pools, gymnasium, and locker room. Locker rental, Kid's Club, special classes and services are available on a fee basis.
2. Community Membership. The Community Membership offers full Club privileges to non-tenant individuals, including wellness programs, racquet courts, aerobic classes, fitness area, pools, gym and locker room. Locker rental, Kid's Club, special classes and services are available on a fee basis.
3. Corporate Membership. The Corporate Membership is open to those who qualify under certain criteria. It entitles the member to full Club privileges, including wellness programs, racquet courts, aerobic classes, fitness area, pools, gymnasium, and locker room. Locker rental, Kid's Club, special classes and services are available on a fee basis.

## SECTION III – TERMINATION OF MEMBERSHIP

1. Voluntary Resignation. A member may resign from the Club by giving 30 days advance written notice to the Club by resignation form, email or fax. The member must also surrender his/her membership card, and pay any dues or charges which the member has incurred. Such voluntary resignation shall be effective after the expiration of the 30 day notice period, receipt of all membership cards, and after all required payments have been made to the Club. Non-payment will result in a collection process with associated fees.
2. Involuntary Resignation. The Club reserves the right to terminate the membership and privileges of any member for failure to comply with any of the rules and regulations adopted by the Club. The membership may be terminated by notification in writing mailed by the Club to the last address shown on Club's records for the member being terminated. The terminated member shall be required to return promptly their membership card to the Club. The terminated member shall remain liable for all dues and other indebtedness incurred prior to receipt of the membership card by the club.

## SECTION IV – GENERAL INFORMATION

1. Registration. Members must check in and present their membership card each time they use the facilities of the Club. The Club must be able to account for individuals in an emergency situation. If a member does not present a card, they will be required to "register" and provide proper identification to check in. Replacement cards may be made for a \$5.00 fee.
2. Member Guests. Guest may use the Club only when accompanied by a member and must sign a guest registration form and present a picture id at the Reception Desk each time they use the facilities of the Club. A guest fee will be charged each time a guest uses the club. The Club reserves the right to limit the number of guests a member may sponsor. The same individual may NOT use the facilities of the Club as a guest more than four (4) occasions per month. Members of the Club are responsible for the appropriateness of attire and conduct of their guests.
3. Marriott Guests. Solana Marriott guest may use the Club upon presentation of an authorized Hotel Guest Pass and subsequent registration at the Club Reception Desk. Hotel guests may charge Club services and court fees to their room through the Club. Such charges are payable at checkout from the Hotel. Hotel guests are required to adhere to all Club rules, policies, and procedures.
4. Reservation Policy. All racquetball and squash courts are available on a reservation basis and may be reserved by members for one (1) hour per session and up to two (2) days in advance. Tennis and volleyball courts may be reserved for two (2) hours per session up to one (1) week in advance. A member may not reserve two consecutive appointment times. A court reservation may be made in person or by calling 430-0038 or 491-4559. Courts are reserved one court per call only. Upon arrival, please check-in at the Reception Desk for your reservation. A 10 minute grace period is given to check in for your court, after which the court may be assigned to someone else. Hotel guests are charged \$5/hour.
5. Attire. Proper attire is required for participants using the Club. Shirts and shoes are required in all public and recreational areas, except pool areas. Proper shoes must be worn on courts, fitness areas and gymnasium. For the protection of all members and guests when using the courts, the use of eye guards is recommended. Clothing must be worn at all times while using the steam room, sauna or whirlpool.
6. Damages. Any damage to the Club's property by any member, member's guest, or dependent child shall be paid for by the member.
7. Hours of Operation.  
Monday through Friday      5:00 am to 9:00 pm  
Saturday and Sunday        8:00 am to 5:00 pm  
(Extended weekend hours from Memorial Day weekend to Labor Day weekend: Saturday & Sunday 8:00 am-7:00 pm)

The Club will either be closed or will be open reduced hours on holidays. Call for information. The Club hours may change from time to time due to special circumstances.

8. Lost & Found. The Solana Club is NOT RESPONSIBLE for items lost, stolen, or left on the premises. Ask a receptionist for information on items possibly located in Lost & Found. Any items unclaimed for 30 days or more are donated to a local charity.

#### **SECTION V – BILLING**

1. Accounting-Billing. Dues/fee will be drafted on a monthly basis and reflect the current month. Dues/fees may be drafted on your checking account, or credit/debit card (Visa MasterCard or American Express). All drafts process on the 15th of the month or the next business day thereafter. Daily purchases may be paid for by cash, check or credit card. For convenience, primary members may implement a credit/debit card on file to purchase guest fee, food & beverage, Pro Shop merchandise, massages, special event/program fees or personal training.

#### **SECTION VI – SPECIAL FEES & CHARGES**

1. Returned Payment Fees. There will be a service fee of \$25 applied to a member's account for any check or draft returned for any reason. Once checks are returned they may not be resent.

2. Late Payment Fees. A late payment fee of \$25 per month will be applied to any member's account that is not paid in full by the end of the billing month. Consistent late payment could result in termination of membership privileges.

3. Cancellation Fees.

*Court Fee* - A 10 minute grace period is given for check-in for your court, after which the court may be assigned to someone else.

*Scheduled Appointment Fee* – A fee equal to the amount of service will be charged on any confirmed massage therapy, fitness testing, or personal training appointments not canceled at least two (2) hours prior to the appointment time.

4. Return of Equipment. Members may check out recreation equipment for free by leaving their membership card at the Front Desk. If a member does not return such equipment in the issued condition, they will be charged a replacement fee. These fees are as follows:

Headset	\$50	Basketball	\$60	Swimming Paddle	\$10	Weight Belt	\$75
Racquet	\$30	Volleyball	\$50	Kickboard	\$10		

5. Badge Replacement. There will be a \$5 processing charge to replace a lost badge. You must have a badge for check-in and Club usage.

6. Lost Locker Key. All locker keys will be stored at the Front Desk. If you fail to return a locker key, there will be a \$10 service fee to re-key the lock and make a new key. Locker key will only be given to members with picture id.

7. Reinstatement Fees. After resignation, a former member may reinstate according to current policies and procedures in place. Reinstatement after 6 months will be treated as a new membership.

8. Changing Membership Type. If you wish to change from one type of membership/status to another, you will be billed a processing fee of \$5.

9. The Kids Club. The Kid's Club is designed as a supervised playroom for children two years of age and older. Parent or guardian must sign in and sign out each child. The parent or guardian must remain on the premises at all times. There is a two dollar charge per child for two hours. Visits may exceed two hours for an additional charge. Snacks are welcomed. Parents will be paged to change their child's diaper.

10. Youth Policy.

See supplemental Youth Policy.